

TorqueTrak Revolution Troubleshooting Guide

WARNING: Supply voltage (up to 230VAC) is live inside the Master Control Unit (MCU) even when the Main Power switch is off! Use caution when accessing internal controls.

When the TorqueTrak Revolution is first powered up, it cycles through the startup sequence, lasting 10-15 seconds. During startup mode, all of the Indicator lights flash in unison. If all system checks are positive, the Main System Status light on the outside of the control box remains on solid, and the system is ready for operation.

Normal Operating Mode (no errors)

Indicator	Condition
Main System Status (red light outside MCU)	On solid
Stator (green light inside MCU)	On solid
Rotor (green light inside MCU)	On solid
Data (green light inside MCU)	On solid
Range (red light inside MCU)	Off

If an error is present, the Main System Status light will flash and the system will display an error code briefly (another 10-15 seconds) before the startup cycle repeats. Below are the most common error modes and potential corrective actions.

Error Mode: Power supply voltage to system is incorrect

Indicator	Condition	Suggested Corrective Action
Main System Status	Fast flash (4 Hz)	1. Supply the correct voltage to the MCU (see manual
Stator	Flashing (2 or 4 Hz)	for details)

Error Mode: Weak inductive interface

Indicator	Condition	Suggested Corrective Action
Main System Status	Fast flash (4 Hz)	1. Make certain the Rotating Collar connectors are not
Stator	On solid	damaged and are completely engaged
Rotor	Slow flash (2 Hz)	2. Check alignment of the Rotating Collar within the
Data	Off or flickering	Power Ring: the back surface of the Collar should align with the back edge of the Mounting Block
		3. Make certain the Power Coil is not shorted to the
		MCU enclosure by water or other conductive material
		 Remove any surrounding metal other than the shaft within 1 inch (2.5 cm) of the Power Coil
		5. Verify that Rotating Coil voltage is about 120 mVAC (probe the two terminal dots on the outer surface of
		the Coil Boards attached to the Rotating Collar)
		6. Verify voltage is about 35 mVAC across the outer
		set of attachment screws to the Mounting Block
		7. Clean the mating surfaces of the Power Ring and
		tighten all the mounting screws

Error Mode: Strain gage problem

Indicator	Condition	Suggested Corrective Action
Main System Status	Fast flash (4 Hz)	1. Verify the excitation voltage to the gage is 2.5 VDC
Stator	On solid	(or light on Star Bridge should be on solid when
Rotor	On solid	connected in place of the gage)
Data	On solid	2. Check solder connections and wiring to the gage
Range	On solid	3. Balance the gage to reduce the offset or apply a
, č		new gage